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MANUAL

0 Quality Policy

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Quality Policy

We, NYK BULK & PROJECTS CARRIERS LTD., have introduced ISO9001:2008 (Quality) and established the quality management systems (QMS) to implement, maintain and continually improve safety and high-quality sea transport services and thereby fulfill customers' requirements.

We shall carry out the activities for safe operations, safe navigation and the prevention of environmental pollution (on our operating vessels) through this QMS.

We ensure that our transport services comply with applicable laws, regulations and standards. And we shall maintain and continually improve the effectiveness of QMS to fulfill customers' requirements and get their trust which is our goal.

We will educate and train our personnel based on the quality policy and assign them for QMS duties. Each QMS team shall set and manage the quality objectives and motivate all team members to achieve the quality objectives and ensure that QMS will work surely and effectively.

We shall carry out management review, internal audit and the evaluation of customers' satisfaction to improve QMS continually and advance the effectiveness and the efficiency of each process in QMS.

All personnel involved in our transportation services must understand well the quality policy and the systems and cooperate on smooth administration/maintenance of QMS.

We will endeavor to achieve the quality objectives and obtain the trust from the customers.

1st Oct., 2013

PRESIDENT

Masamichi Morooka